

WIRELESS FIELD ASSOCIATE

DESCRIPTION

This position is responsible for performing tasks in support of Wireless projects, Wireless Professional Services and Wireless Divisional initiatives.

ESSENTIAL DUTIES AND RESPONSIBILITIES

- Conduct Wireless surveys for pre-sales support and as customer requested service
- Support Wireless Installations with technical and logistical assistance
- Material management and logistics support for Wireless deployments
- Troubleshooting and Manufacturer Support Coordination
- Support the needs of subcontractors deployed on Wireless opportunities
- Site Close-Out support
- Survey Report Generation
- Quality and Standards support for divisional and project base systems
- Assist with Wireless equipment manufacturer support for opportunities
- Coordinate with Wireless Director regarding daily tasks
- Other duties as assigned

JOB REQUIREMENTS

- High School Diploma required; some college preferred
- Ability to travel within the US
- Valid Drivers' License
- Basic Understanding of Cabling Installation best practices (Fiber, Coax, Category, ect)
- Installation Experience in IT Infrastructure
- General Technical Troubleshooting Skills
- Interest in Wireless and emerging technologies
- Project Management Experience is preferred
- Strong professionalism, communication, and customer facing skills

JOB REQUIREMENTS CONTINUED

- Familiarization with PowerPoint and other common Microsoft Office Business Productivity Applications
- 3+ years' experience in the telecommunications industry
- Ability to read, analyze and decipher scopes of work
- Ability to use basic hand tools, punch down, shears and crimp tools
- Excellent oral and written communication skills

The worker is subject to inside and outside environmental conditions and noise.